



## QUALITY POLICY STATEMENT

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The management of MACAW is committed to implementing a Quality Policy to cover all its internal operations and processes, with the aim of exceeding the expectations of its customers and maintaining a high level of customer satisfaction. The primary goal of MACAW Engineering is to deliver a wide range of consultancy services on-time and to budget, whilst maintaining the highest standards of quality, accuracy and consistency.

To ensure that this policy is clearly defined, understood and effectively implemented at all stages of the company's operations, a quality system has been developed. The quality system has been documented in this Quality Manual to comply with the requirements of ISO 9001:2000.

This Quality Manual specifies the organization and procedures upon which the company's quality system is based. These procedures, which apply to all activities undertaken by the company, have been authorized by the undersigned and must be adhered to at all stages of the company's operations.

The company's senior management is committed to a programme of continuous improvement of its quality management system. This is accomplished by quality process and objective definition, measurement, analysis, improvement and control. These steps are inherent in MACAW's quality processes, and are monitored during Management Review meetings, to provide continuous improvement programmes. This policy statement and all other aspects of the QMS are reviewed at annual management meetings.

A copy of this statement is issued to all employees of the company and made available to the public upon request.

### **The scope of MACAW Engineering Ltd registration is as follows:**

**The provision of engineering consultancy services to primarily support Clients with the management, operation and integrity of pipeline systems and process plant. Services comprise consultancy associated with corrosion mechanisms, materials, coatings, pressure vessels, welding procedures, development of corrosion strategies, interpretation of inspection data, feature assessment, implementation of integrity management systems for both onshore and offshore systems; and associated experimental testing.**

**SIGNED:** *Jan S. Diggory*

**POSITION:** Managing Director

**DATE:** 25<sup>th</sup> August 2009